



YOUR IDENTITY IS YOUR SECURITY

Become an actor of your own security

Immediately after your admission, you will receive an ID bracelet with your name, surname, gender and date of birth. By keeping it at your wrist (or at your child's wrist) throughout your stay, you will contribute to the safety of your health care. It helps controlling that you receive the treatment that you were prescribed. This procedure also applies to the children followed up in Pediatrics.

Fewer errors thanks to wearing the bracelet

With an ID bracelet for all patients, the HUG intend to improve your health care and reduce errors. That is why, during your stay, your identity (or that of your child) is verified several times. Your participation is essential.



INFO

For your security, your identity (or that of your child) is verified with an official document (passport or identity card) during your visit to the HUG. Do not forget your identification documents and your insurance card or those of your child.



Hôpitaux
Universitaires
Genève

Participate in your safety

On your arrival, a personalised bracelet with your full identity is placed on your wrist (or your child's wrist). A code is also integrated in the bracelet. For specific health care, it is scanned to establish a concordance between you and the examinations to be carried out or with the treatment to be administered.

We ask you to check the correct spelling of your first and last name and your date of birth. If you detect an error, please report it immediately to the health care team to make the necessary changes.

When will you be asked to communicate your identity or that of your child?

During the first contact, by being asked: "Could you give me your name, surname and date of birth?"

In case of risk situations:

- ▶ administration of certain medicines (e.g. chemotherapy) or blood products
- ▶ arrival in the operating room
- ▶ invasive examination
- ▶ transport for an examination
- ▶ transfer to another unit.

This question is asked by all staff members of the institution involved in your health care (or that of your child). For other specific health care, a specialist will verify your identity by checking the information noted on your ID bracelet.

How to be an actor of this verification process?

Do not hesitate to:

- ▶ communicate spontaneously your identity (or that of your child) to the caregiver if you are not asked the question
- ▶ question us if you are not informed about an examination or treatment
- ▶ claim a new bracelet when it has been removed for a health care procedure, when the label became unreadable (after a shower for example) or in a case of loss.

Thank you for helping us to take good care of you or your child!



INFO

You have the possibility to refuse wearing the bracelet. After a discussion with you, this information shall be noted in your file.