



## YOUR REMOTE HEALTH MONITORING

---

HUG@home is a secure teleconsultation service. Developed by the HUG, it saves patients from having to get around.

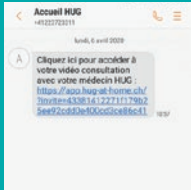
With this application, your health care team can offer you a remote monitoring.

Teleconsultations are covered by the compulsory basic health insurance (LAMal) subject to the agreed deductible and cost participation (10% of the expenses).

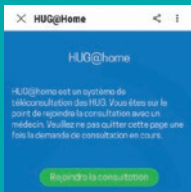
To benefit from this service, you need a smartphone and an Internet connection.

## How does it work?

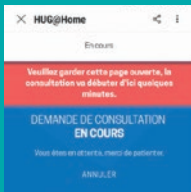
Your health care team plans a teleconsultation together with you. You then receive a confirmation text message.



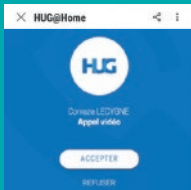
Right before the teleconsultation, you get a text message with a link to HUG@home online platform.



Click 'Join Consultation'. You get directed to a virtual waiting room.



Stay on this page until the health care professional logs on.



You get notified about an incoming video call. Click 'Accept'. Your teleconsultation begins.

At the end of the teleconsultation, you can send your comments.



## WARNING

This solution does enable you to make direct contact with a member of the health care team outside a scheduled teleconsultation.

## More information

➔ [hug.plus/teleconsultation-hughome](https://hug.plus/teleconsultation-hughome)

